

11/13/2021

Manager's Annual Report

Good Morning All,

I would like to start off today by sending out a Huge thanks to the board of Directors for their support and guidance throughout this year. This has been a very busy year for all at Excelsior, from the decorating of this beautifully furnished Community Room to the Painting and restoration of our Buildings which has been challenging to say the least, but thanks to our highly paid board members T-2 & T-3, AKA, Tom Murray and Terry Jones, the managing of that project has been a positive rather than a laborious venture for the rest of us. Thanks to Craig for your dedication and extra time you've taken as our Board President! And Thanks to Ken, Bill and Kathy for all your help and guidance.

Although our new normal, seems to be a bit more normal here, we are still feeling the effects of 2020's Covid-19 pandemic. It is a bit harder to get somethings! such as employees, we had to shift gears a bit when Pat Hughes left Excelsior for a new venture, and rely on Orv, Rick, and Angie, to step up and fill in with that extra effort! So, Thanks to them for picking up the slack and keeping things looking spectacular. On that note we have interviewed 4 and have 2 more candidates to interview next week to fill Pat's position.

As always Linda has been there to do a fantastic job as our rental ambassador and all the other behind the scenes duties that help make Excelsior the community it is. So, thank you Linda!

As it has been almost 2 years since Annie came on board here at Excelsior she has done a fine job of learning the bookkeeping position and courteously handling the accounting and billing of Excelsiors finances, so I thank you Annie. And thanks to all, of our employees for their dedicated service to Excelsior and helping to keep things in line with our commitment to community. We have always prided

ourselves in making sure things get done, in a timely fashion and in the most efficient manor without cutting corners, and we all will continue to strive towards that philosophy.

Our work Order system is still working as it always has so when there is need on our property, don't hesitate to fill out a work order! As always, there are projects in the works either behind the scenes or out in plain sight and it is encouraging to have a working board with forward thinking attitudes to bring those projects to light. In other words, they keep me busy! We are talking walkway resurfacing opportunities, internet/TV concepts, Maintenance plans, plumbing improvements landscaping improvements, security methods, or just any way to better our community and its assets. I want you all to know my door is always open and I plan to keep it that way!

As we move on to another year we will encounter challenges and we will see successes and I believe the success of this beautiful complex and community is due to its owners, its Board of Directors and the sense of welcoming community. I feel very fortunate to have the support and knowledge of each and every one of you, here at Excelsior.

Respectfully,

Dan Watnem